

@task Helps Trilliant Become a Leader in Energy Consumption Monitoring and Management, and Project/Product Tracking and Delivery



"We work hard to make it easy for our people to do their job and be successful, @task makes it a lot easier."

— Tom Hines
CIO/CTO, Trilliant

Success Snapshot

- Trilliant, a Smart Grid communications company that supplies utilities with wireless mesh equipment, needed a PPM solution that would provide visibility and accountability for all projects worldwide
- @task provided the accessibility and visibility Trilliant wanted into every project, in an easy-to-use package
- Trilliant's staff has exceeded all expectations in their use of @task, with more than 170 users actively tracking 100+ projects worldwide

About AtTask Inc.

The @task (<http://www.attask.com>) project and portfolio management (PPM) solution focuses all knowledge workers on those activities that make them and their company more effective, innovative, and competitive. This platform-independent and multilingual solution increases efficiency for small-to medium-sized businesses and Fortune 500 companies across the globe. @task's clients include Cisco Systems, GE Healthcare, Google, Hawaiian Airlines, HBO, Interpol, Johnson & Johnson, Merck, Rawlings, Toyota, and Whirlpool.

Background

Trilliant is a Smart Grid communications company that supplies utilities with wireless mesh equipment to enable two-way communication networks throughout the electric grid. Their solutions help utilities deploy Smart Grid networks to improve energy efficiency, integrate renewable resources, and optimize grid operations. With more than twenty years experience solving meter communications needs, Trilliant focuses on the adoption of open standards-based technologies for electric, gas, and water utilities.

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The Challenge

Trilliant needed a software solution that would provide complete visibility and accountability for all domestic and international projects. The solution needed to meet new Project Management Professional (PMP) standards and be Sarbanes-Oxley (SOX) compliant.

Trilliant wanted to organize their project management processes and encourage greater communication throughout the workforce. Ideally, a solution that fostered interaction at all levels of the project and allowed individual team members to initiate process improvement was sought. Trilliant also required the software to be easy for their workforce to use.

The Solution

Trilliant selected @task as their PPM solution because it provided the broad accessibility and visibility into every project they were looking for, in an easy-to-use software package. "Within two hours of opening @task for the first time, I was totally seduced by the interface," said Debra Yarger, PMP for Trilliant.

@task proved to be the best tool to organize the process and provide a collaborative interface that encouraged communication among team members; and adoption has been very successful. "There is huge interest in @task by our project teams," added Yarger. "You could almost describe it as giddiness."

Results

The Trilliant staff has surpassed all target expectations with @task; with more than 170 users now actively tracking 100+ projects. The implementation of @task has sparked collaborative efforts company wide, through its intuitive user interface and comprehensive and flexible report writer and graphical displays.

By providing a central repository for all project activity and increasing effectiveness across teams, Trilliant feels they have positioned themselves as not only a leader in energy consumption monitoring and management, but also in project/product tracking and delivery.